### Please donate to The Mission to Seafarers today



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Or please debit my credit/debit card:

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#### Please let us know if you would like a tax deductible receipt.

Gifts of \$2 or more are Tax Deductible

### **Keeping in touch**

We would love to show you how your donations are making a difference and keep you up to date on other ways you can help. We'll never sell or swap your details with anybody else. For more information see our privacy policy. Via email Via telephone Via SMS Via post

Thank You. Please detach this form and send your donation to: THE MISSION TO SEAFARERS

Or donate:

EFT – The Australian Council of The Mission To Seafarers Inc. BSB | 036 306 ACC | 430 614 Cheque – Payable to Mission to Seafarers Australia Council.

Postal address – 33-35 John St, Oakleigh, VIC 3166

or to donate to your local Mission to Seafarers: www.mts.org.au

## The Mission to Seafarers



Caring for Seafarers in Australia since 1857.



# With your help they have someone they can continue to rely on.

For the 1.8 million seafarers across the world, life can be lonely, dangerous, and uncertain.

Your support means we can journey with seafarers through the range of challenges they face. Whether that's by providing a SIM card so they can wish their child a happy birthday or arranging for a legal advocate to ensure months of overdue wages are paid.

Please complete the form and join us in making life better for all seafarers.

www.mts .org.au | 🖪 @MTSAustCouncil | 💿 mts\_aust |



### We all rely on seafarers

We might not realise it, but we all depend on seafarers. 90% of everything we use, from food and medication to cars and household furnishings, reaches us via the sea.

Your support for The Mission to Seafarers enables us to care for the shipping industry's greatest assets: its people.

Being a seafarer is tough. Crews can spend months away working long hours with little respite or contact with home. On top of the daily pressures, the threat of piracy, shipwreck and abandonment are ever present for the men and women who serve us at sea.

In recent years, this challenging job has become even harder. Increased restrictions and lock downs saw many seafarers working beyond their contract end, facing months of uncertainty and further separation from loved ones.

Amid these challenges, The Mission to Seafarers has been a constant source of practical support and reassurance. Through our teams in 200 ports, we've been supporting the 1.8 million unseen key workers who have helped to keep the economy afloat and transport the essentials we need to survive.

Shore Leave is now possible but not always practical, so we are needed more than ever.



### Abandonment

"A living hell" is how seafarers abandoned onboard the MT Iba described their ordeal to our Regional Director in the Middle East and South Asia. For 40 months the five crew members were stranded off the UAE coast, 28 of those without pay.

The case is shocking, but not unique. Each year, around 70 ships are abandoned by unscrupulous shipowners who have encountered financial or legal problems. They literally vanish, leaving crews unpaid and unable to get home.

Our priority is to ensure the wellbeing of these seafarers, reunite them with their families, and recover their wages. It's complex work, which involves liaising with port authorities, shipping agents, flag states and the International Transport Federation.

Throughout everything, the welfare of the crew is always our number one priority. Your gifts ensure we can take them provisions, get them medical care, counsel them through their anxiety and anger and give hope.

The duty officer closed the door, put his back against it and wept. I hugged him and assured him he was free to show his emotion to me; that's part of my role as a ship visitor.' MtS Ship Visitor It is difficult to see a seafarer in tears, offering many thanks for the gift of a small piece of plastic - a pre-loaded SIM card,' reported our Chaplain.

### Communication

A tiny SIM card can mean so much. It may give a seafarer the chance to hear his daughter's voice and tell her he loves her for the first time in months.

Most seafarers are away for a minimum of nine months. During the pandemic, that's increased with some being at sea for well over a year. That's months of missed birthdays, anniversaries, funerals, and family celebrations. Communication is vital to keep families together.

Your generous donations mean that our team can take SIM cards on board, much to the delight of exhausted seafarers. In our port centres, seafarers clamour to top up their phones and jump on the free Wi-Fi.

If seafarers can't get to our centres to use the Wi-Fi, then we take it to them in the form of portable MiFi units. We are also working with communications suppliers, and global satellite companies, to improve the communications for seafarers out at sea.



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### Shopping

Even when they are in port, tight restrictions make even the smallest of tasks, like stocking up on toothpaste, a logistical nightmare.

If a seafarer wants to get to the shops, they need the right documentation, permission for shore leave, transportation, and enough time to get there and back – none of which is easy.

One captain told us that if they can't leave the ship, crews are at the mercy of salesmen who come on board and overcharge them. This is where we come in.

Our port centres are always stocked with essentials and, if seafarers can't get to us, we go to them. Over the years, our teams have become masters of logistics, working against the clock to get shopping to crews before they move on.

### **Mental Health**

Life at sea is intense at the best of times. Long hours. High pressure. Erratic routines. Then there's the heartache of missing your child's first steps or your mother's last breath. It all takes its toll.

Our port centres have always been a haven for mentally and physically exhausted seafarers. For those who can't make it into the centres, our chaplains and ship visitors take a warm welcome and listening ear onboard. And when that's not been possible, email, social media, and WhatsApp have been a lifeline for many.